



ROLES AND ACCESS PRIVILEGES IN SWS



Roles

- **Market administrator**

- Can provide workshops with eligibility for SWS
- Can define the possibilities for workshops to use SWS
- Can assign the role as market administrator
- Can assign the role as workshop administrator
- Can assign the role as Local Technical Support
- Can administer a customised form

Role assigned by:

Contact sws.infantcare@scania.com

- **Workshop administrator**

- Can assign roles is SWS for each workshop
- Can install the Workshop Communication Unit (WCU)
- Can register and remove the VCI unit for the Workshop Communication Unit (WCU).

Role assigned by:

Market administrator

- **Report template administration**

- Can customise local reports for Vehicle Health Checks

Role assigned by:

Workshop administrator



Roles

• Service advisor

- Can start up maintenance work
- Can carry out Vehicle Health Checks
- Can change and specify the content in the results-printout (PDF) for completed maintenance
- Can activate the VCI unit for either SWS or SDP3
- Can register the VCI unit for the Workshop Communication Unit (WCU).
- Has access to Workshop Information via SWS.

Role assigned by:

Workshop administrator

• Service technician

- Can carry out work in SWS.
- Can change and specify the content in the results-printout (PDF) for completed maintenance
- Can activate the VCI unit for either SWS or SDP3
- Can register the VCI unit for the Workshop Communication Unit (WCU).
- Has access to Workshop Information via SWS.

Role assigned by:

Workshop administrator

• Spare parts advisor

- Has access to Workshop Information via SWS.

Role assigned by:

Workshop administrator



Roles

- **Local Technical Support (LoTS)**

- Can assign roles in SWS for each workshop
- Can register and remove the VCI unit for the Workshop Communication Unit (WCU).
- Can install the Workshop Communication Unit
- Can perform work in SWS
- Can change and specify the content in the results-printout (PDF) for completed maintenance
- Has access to Workshop Information via SWS.

Role assigned by:

Market administrator